## **Privacy Notice – Patient Online Services**

This practice uses EMIS Web as its clinical system. You are able to apply for access to our online patient access service giving you direct access to book and cancel appointments, request repeat medication and some areas of your clinical record.

This service also enables patients to access extended elements of their medical records such as investigation results. This requires specific consent and more details are available on request or through our websites www.broomhill surgery.co.uk and www.lodgemoorsurgery.co.uk

1) Data Controller contact	Broomhill & Lodge Moor Surgeries
details	5 Lawson Road
	Sheffield
	S10 5BU
	(0114) 266 5344
	SHECCG.broomhill@nhs.net
2) Data Protection Officer	Dr Christopher Parry
	Broomhill & Lodge Moor Surgeries
	5 Lawson Road
	Sheffield
	S10 5BU
	(0114) 266 5344
	SHECC.broomhill@nhs.net
	<u>STIECE.BTOOTHIIII@THTS.FIEC</u>
3) Purpose of the sharing	To enable patients to securely access their GP record online and
	be able to book appointments, request repeat medication and
	view their medical information.
4) Lawful basis for processing	Article 6(1)(e) – Official Authority
or sharing	"processing is necessary for the performance of a task carried out in the public
	interest or in the exercise of official authority vested in the controller;"
	Article 9(2)(h) – Provision of health
	"processing is necessary for the purposes of preventive or occupational
	medicine, for the assessment of the working capacity of the employee, medical
	diagnosis, the provision of health or social care or treatment or the
	management of health or social care systems and services on the basis of Union
	or Member State law or pursuant to contract with a health professional and
	subject to the conditions and safeguards referred to in paragraph 3;"
5) Recipient or categories of	You are the recipient in this case.
recipients of the shared data	
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6) Rights to object	The patient can express an objection to the storing of certain data within their
	record.

	Article 6(1)(e) gives the data subject the right to object. The right to rectification. The right of access.
7) Right to access and correct	You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.
8) Retention period	Standard NHS data retention policy:
	"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.
	Electronic patient records must not be destroyed or deleted for the foreseeable future."
	https://www.nhs.uk/chq/Pages/1889.aspx?CategoryID=68
	https://digital.nhs.uk/media/1159/Retention-schedules-Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016/xls/RMCOP-retention-schedules
	https://digital.nhs.uk/media/1158/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016/pdf/Records-management-COP-HSC-2016
9) Right to Complain	You have the right to complain to the Information Commissioner's Office, you can use this link <a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a>
	or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)
	There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)