



Broomhill & Lodge Moor SURGERIES

Newsletter Autumn 2025

Changes at Both Sites

We have been trying for many years to get a purpose built practice. At present 60% of our clinical rooms are upstairs and can't be accessed by a lot of our frail and elderly patients. In addition the costs of maintaining old building is very high.

There are many additional services we would like to provide our patients both medical and pastoral but we simply don't have the space.

In addition we don't have staff rooms, staff lockers or a meeting room.

The Integrated Care Board (ICB) that commissions us say they cannot afford for us to have a new building or even convert an old one that is more suitable for the provision of primary care but they have agreed to split existing rooms to create more capacity. Unfortunately this funding cannot be used to extend our current footprint. We are very disappointed in this, we feel our patients should have the same rights as patients elsewhere in the city. Nevertheless we have agreed to go ahead as it will improve some of our existing space.

Early next year there will be building work on the first floor at Broomhill Surgery and the ground floor at Lodge Moor, please bear with us during the disruption.

Telephone Triage

We are one of the few remaining GP Practices that allow direct booking of appointments, most practices now use Doctor triage where patients fill in an online form and a GP decides who can have a GP appointment, who can be seen by another member of our team and who should go to a pharmacy or self care. We don't want to do this, but we do have many patients booking to see a GP when they have a virus which will go away or to request things that can be done by another member of them team.

We may be trialling a triage model next year.

Private Medical Services

We accept that some people choose to go private for various reasons however when you do so please be aware that we will not do tests or prescribe medications on their behalf. If you are undergoing fertility treatment or have an ADHD diagnosis for instance it is up to your private provider to arrange whatever tests are required and any monitoring needed.

Interview with Dr Chandrika Brennan

How long have you been a GP and what are the biggest changes/Challenges you have seen?

I have been a GP for over 17 years and a partner at Broomhill and Lodge Moor surgeries for the last 7 years.

The biggest challenge I have faced in my time as a GP is trying to manage the increasing demands on primary care whilst still providing good, compassionate and thorough care to our patients. Waiting times in hospitals have increased which is an ongoing challenge and a source of frustration to us and our patients.

What is your vision for the future of General Practice?

General Practice is the foundation of the NHS and we need to be able to attract and retain doctors in primary care. We need adequate funding to continue to deliver high quality, patient centered care to our communities. I'd like to see the modernisation of premises to be able to deliver this and house other services that can enhance patient care.



What do you enjoy doing in your spare time

In my spare time I enjoy spending time with my family and friends. I like to cook, read and enjoy a good box set.

I love to travel and watch my children experience new countries and cultures.

Private Letter Requests

Our NHS contract requires us to look after people who are ill, people who are at the end of their lives and people with long term conditions.. There are other services we provide for additional payment so that we can employ staff to deliver them.

We do not provide private GP letters, we have around 20 requests each week which we have to decline as we will not have time to do our NHS work if we provide these letters, it would amount to 2 sessions of GP time in which they could see 24 patients.

Please check the practice website to see what we do and do not provide.

Bank Holidays

We are closed on Xmas Day, Boxing day and New Years day. When we are closed if your need medical help call 111, if it's an emergency call 999.